



Profile

I am a passionate individual in the world of animation and video games. I discovered my calling at BASA at Laval University.

I enjoy working in a team: exchanging ideas and sharing experiences allow me to surpass myself.

3D/2D Generalist

 Québec, Qc, Canada

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 /charles-ouellet

Formations

2020 - 2023

- Bachelor's degree in Art and Animation Sciences
Université Laval, Québec

2017 - 2015

- College Diploma in Arts, Letters, and Communication with a specialization in Languages.
Centre d'études collégiales de Montmagny, Montmagny

Professional Experiences

July 2021 - Present

Floor Manager - Casse-Crêpe Breton -
Ville de Québec, QC

- Onboarded and delivered exceptional customer service to over 200 clients per shift during peak times.
- Warmly greeted new and returning customers, developing relationships that led to customer loyalty.
- Managed the POS and CRM system as well as floor staff, entering over 30 orders per hour without error. Helped train more than 10 new employees to use technical systems, operate kitchen appliances, and plate food.

Août 2019 - Mars 2020

Sous-Chef - Bistro BISTRO OK -
Saint-Jean-port-joli, QC

- Memorized over 50 different menu items and advised customers on choosing their ideal dining experience.
- Prepared and set up a prep station with over 45 items per shift.
- Provided table service, including to large groups of over 30 people.

Mars 2018 - Juillet 2019

Chef de partie - Manning Park Resort -
E.C. Manning Provincial Park, BC

- Memorized over 75 different menu items and delivered exceptional customer service to over 300 clients per shift during peak times.
- Managed banquet preparations for weddings of over 200 people.

Interests



Mastered softwares

